Strategic Risk Register

Strategic Ki	isk Register			Portfolio			Controls and Actions	
Ref & Owner	Risk Identified	Potential Consequence	Last Reviews	Director or Head			Control or Action	Status
ASC0064 Michael Gray Escalated From :- Powys County Council	WCCIS Unreliability - IF the unreliability of WCCIS is not resolved THEN	Veracity of decision making around adults and children in Powys will be compromised, leading to poor outcomes • The safeguarding of children and adults in Powys will be compromised • There will be significant delays in securing time critical packages of care • Our ability to manage transfers of people from hospital to the community will be compromised • We will not be able to respond effectively to out of hours emergencies • There will be delays in making decision and taking action to keep children safe • Staff morale will be affected further, leading to increased sickness absence and staff leaving	29/09/2021 Qtr 2 21/22 Review Summary: Performance has become less unsatisfactory since last review. Awaiting findings of independent review of current system to determine what future client management system will be used. 05/07/2021 1st Qtr 2021/22 Review Summary: Reliability of Advanced remains unsatisfactory. Continued meetings with supplier to seek assurances on how they will address these issues. Serious loss of service experienced on 25th May resulting in lack of access to client records across Children's and Adults Services. Business case due to commence in ICT to explore what other client management database options can be pursued.	of Service Clir Myfanwy Alexander Alison Bulman	20	20	Performance issues raised to Welsh Government through SBAR Monthly Contract review meetings with Supplier Follow correct change management processes	Action In Progress Action In Progress Control II Place

Strategic R	isk Register			Portfolio	Inherent Residual	Controls and Actions	
Ref & Owner	Risk Identified	Potential Consequence	Last Reviews	Director or Head of Service		Control or Action	Status
Escalated From:- Powys County Council	Post Inspection Action Plan (PIAP) for Estyn - Coronavirus may impact on the ability of the service to maintain the level of progress against the PIAP. In particular Recommendation 1 of the PIAP - 'Improve standards in secondary schools and more able learners' as schools are currently closed. Also, Recommendation 4 (the School Transformation / re-organisation programme) could be affected by the Council's ability to conduct strategy consultations relating to Schools Organisation.	Progress against the PIAP may be affected due to the Covid-19 pandemic.	O4/10/2021 Qtr 2 21/22. Review Summary: This risk was reviewed 04.10.21 and is up-to-date 06/09/2021 Review Summary: The risk was reviewed by SSMT on 06.09.21 and is up-to-date	Cilir Phylinavies Lynette Lovell	12 6	Continue to deliver service improvement September Update Ongoing progress / service improvement as specified in the PIAP Control January 2021	Action In Progress Withdrawn Withdrawn Withdrawn

Strategic Ris	sk Register			Portfolio		
Ref & Owner	Risk Identified	Potential Consequence	Last Reviews	Director or Head	Control or Action	Status
			1st Qtr 2021/22 Review Summary: Work to deliver the PIAP has continued alongside business critical support to schools, families and learners. R1: The Secondary School Improvement Strategy has been developed to deliver this recommendation. R2: This recommendation was completed during quarter 4, future improvements will be delivered via the ALN Strategy. R3: This recommendation is over 80% complete. Progress within quarter includes the implementation of the new staffing structure. R4: The Transforming Education in Powys programme is progressing at pace and to schedule. R5: Good progress continues to be made including recruitment of two new Cluster Business Managers in the Welshpool and Newtown clusters. Officers from the Schools Service and the Finance Team work closely alongside nearly all schools which has resulted in lower projected deficit positions for the schools delegated budget this financial year and beyond. Robust governance and monitoring processes are in place to oversee the progress against each of the recommendations and the PIAP as whole. This has included the Improvement and Assurance Board being stepped down due to appropriate progress being made in most of the recommendations. Quality assurance processes are also robust, which includes effective support and challenge from the Portfolio Holder for Education, through senior management team meetings and formal scrutiny.	of Service		

Strategic Ri	sk Register			Portfolio	Inherent Residual	Controls and Actions	
Ref & Owner	Risk Identified	Potential Consequence	Last Reviews	Director or Head of Service		Control or Action	Status
			4th Qtr 20/21 Review summary. Work to deliver the PIAP has continued alongside business critical support to schools, families and learners. Regarding R1: The Secondary School Improvement Strategy has been developed to deliver this recommendation. Regarding R2: This recommendation was completed during quarter 4, future improvements will be delivered via the ALN Strategy. Regarding R3: This recommendation is over 80% complete. Progress within quarter includes the implementation of the new staffing structure. Regarding R4: The Transforming Education in Powys programme is progressing at pace and to schedule. Regarding R5: Good progress continues to be made including recruitment of two new Cluster Business Managers in the Welshpool and Newtown clusters.				

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CS0081 Jan Coles Escalated From:- Powys County Council	BUDGET: If Children's Services are unable to manage within budget due to: - Market sufficiency for children's placements - Reliance on agency social workers - Inflationary costs and management of pressures - Surge in demand due to COVID-19 - Ending of grant funding	Then this will have implications for the whole Council: - Unable to meet statutory duties - Leaving service users at risk - Reputational damage to the Authority - Unable to manage within financial envelope	20/10/2021 Otr 2 21/22 Review Summary: Budget setting process in progress Pressures have been identified and included in the CS FRM Efficiencies have been identified to value of £2.7m which equates to 10.47% of the CS budget for 22-23 These Savings will mitigate some of the pressures Continue to maximise use of all available grants Continue to work closely with finance business partners Investment in Early Help and Intervention and Prevention Services has enabled the Service to manage the increased demand during the pandemic without seeing a corresponding increase in the most intense interventions for example, CLA numbers. 07/07/2021	or Head of Service Cllr Rachel Powell Alison Bulman	12	9	Ensure market within Powys is sufficient to meet demand Work to reduce reliance on agency social workers Ensure Continuing Care for Children and Young People protocol being applied correctly and consistently Make best use of Welsh Government COVID-19 Hardship Fund and other available resources Integrated budget planning Develop early intervention and prevention services in order to mitigate demand on longer term services Ability to meet the requirements of the MTFS / Retaining grant funding around posts within Children's Services Work with service providers to limit impact of supreme court legal judgement	Action In Progress Action In Progress Action In Progress Action In Progress Control In Place Control In Place Withdrawr
			1st Qtr 2021/22 Review Summary: Maximising use of all available grants Ensuring pressures in the service are known and mitigating action taken where possible Closer to home activity continues with HOCS oversight Bids to the council recovery fund made to enable early help and front door services can manage demand away from statutory services wherever possible Work to reduce the number of children brought into public care continues to be successful Number of children looked after has reduced					

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			31/03/2021 4th Qtr 2020/21 Review Summary: Controls and Actions Reviewed 31/3/21 Children Services is 2 years into a long-term strategy to reduce our reliance on Agency Social Workers through our 'Grow Our Own' work. Grant funding for specific work is a feature of the way that Children Services is funded by WG and we work closely with WG to ensure we are able to maximise use of all grants made available and bid for additional grant funding. Children Services is also 2 years into a long-term strategy to rebalance the placement provision in County and reduce dependency on out of county providers. The pandemic has brought about uncertainty and an increase in demand which we are monitoring carefully. We are working with multi agency partners to ensure we are working together to support children and their families, guard against duplication of work and respond to need as early as possible, preventing escalation.				

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ED0022 Lynette Lovell Escalated From:- Powys County Council	The council will be unable to manage the schools' budget without ongoing adjustments to the distribution formula and improving financial management. If they are unable to manage the budget, there will be a significant compromise to the quality of education for Powys learners.	Some schools will have escalating deficits which will have a financial impact on the rest of the Council and the learners in their care.	14/10/2021 Otr 2 2021/22 Review Summary: Schools submitted their approved budgets to the Authority on 1st May 21. Budget plans have now been reviewed by the Chief Education officer and the Section 151 officer and actions following that review are in progress and a report went to Cabinet on the 13th July 21. Officers continue to work with Schools in deficit to bring budget plans back to a balanced in year position. The sector has received considerable additional grant funding in the last few weeks of March of which some could be rolled forward to spend by the 31st August 21. Finance worked with schools during the summer term to ensure all grants were fully utilised by the end of August. Primary: The forecast contribution from reserves for the Primary Sector is currently £592k which has decreased by £287k since the 1st May submittal, this is mainly to do with the rolled forward grants now being fully allocated. Secondary: The Secondary sector has a forecast call on reserves currently of £450k. This has decreased by £121k since the 1st May submittal. Officers have been working with the Secondary sector and schools are working hard to reduce the deficit balances. All Through: The All age sector has a forecast contribution to reserves of £94k which has increased by £20k since the 1st May submittal. Special; The special sector has a £94k forecast contribution to reserves. This had increased by £43k since the 1st May submittal.	Cllr Phyl Davies Lynette Lovell	12	9	Implementation of R5 in the PIAP PIAP	Action In Progress Control In Place

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			1 st Qtr 2021/22 Review Summary: Warning notices issued to four Powys schools due to financial concerns have now been removed. We have removed the warning notices for Crickhowell High School, Welshpool High School, Ysgol Bro Hyddgen and Ysgol Gymraeg Y Dyffryn Y Glowyr after reviewing the latest budget proposals submitted by the schools. Warning notices are in place for Ysgol Calon Cymru and Ysgol Maesydderwen and warning notices for Brecon High School and Ysgol Cedewain will be reviewed in the Autumn. The warning notices issued to these schools have been in place since July 2019. A warning notice was issued to Clyro Church in Wales School in December 2020 due to financial concerns. Financial delegation continues to be suspended at the school. No further warning issues are being issued by the council currently but will do so to schools if there is a cause for concern. Confirmation on the removal of the warning notices was reported in an information report on schools' financial position at the end of March 2021 as well as the budget plans for 2021-22, which were considered by Cabinet on Tuesday, July 13. Cabinet were also informed that at the end of March 2021, 81 schools were in a surplus position with a combined surplus balance of £6.9m. However, there are 14 schools in a deficit balance position with a combined cumulative deficit of £3.7m but this does compare favourably with the end of March 2020, where there were 23 schools with a combined deficit of £4.9m.				

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			for Financing Schools. However, there are 11 schools that are budgeting to be in a cumulative deficit position at the end of March 2022. Four of these schools meet the criteria within the Scheme for Financing Schools to be a licensed deficit while seven schools did not meet the criteria and are unlicensed according to the scheme.	or Head of Service			

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			4th Qtr 20/21 Review Summary: 4th Quarter 2020-21. Review Summary: -The provision of additional grants to support Covid-19 related spend during February and March 2021 will improve the overall financial positions of schools at year end and will allow schools to fund additional support for learners as they return to school. -All schools received their updated funding packs for 2021-22 and beyond and are currently working on their budgets for the new financial year. Once these are approved by the Governing Body they will be submitted by 1st May. -Some schools continue to be in a significant deficit position and causing some concern, although the vast majority are working well with the authority to manage reductions in their deficit. The authority has had to suspend financial delegation at one school following a refusal to submit a recovery plan. -Small group training and support has been provided on finance to individual schools and any new business managers / bursars and work is continuing with the Business Manager / Bursar Working Group. Two new cluster business managers took up their posts in January and have been supported as they settle into their new roles. -The schools funding formula has been updated for the ALN funding changes agreed as part of the funding formula review in 2020. The Schools' Budget Forum has agreed the Terms of Reference for the 2021 Formula Review Group which will be reviewing the whole formula to better meet the needs of the post-transformation schools estate. The group's work will take place over the summer term. -The benchmarking tool has been demonstrated to Headteachers and will be rolled out to schools early in the summer term.				

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				or Head			
	1		40/04/0004	of Service			
			13/01/2021				
			3rd Qtr 2020-2021. Review Summary: A				
			rolling programme of the review of the				
			school budget funding formula has				
			continued through 2020 despite the				
			pandemic, although the scale of the review was limited to the Additional Learning Needs				
			(ALN) funding element as this was needed				
			urgently. A full review of the whole formula				
			will begin in 2021 with the aim of ensuring				
			that the formula will be suitable for the				
			post-transformation configuration of schools.				
			All schools in a deficit or significant surplus				
			position in May 2020 were asked to submit				
			Recovery Plans or Spend plans by mid				
			October 2020. These were reviewed by the				
			Interim Chief Education Officer and Head of				
			Finance for any follow up actions which				
			were addressed where needed.				
			The Schools finance team have worked with				
			schools to identify the financial impact of				
			their response to the Covid-19 pandemic,				
			including ensuring that additional				
			expenditure / lost income is accurately				
			recorded and claimed and that any savings /				
			delayed savings are identified and captured.				
			Autumn Term finance surgeries were				
			undertaken with all schools. All opportunities				
			were taken to reinforce the importance of				
			good financial housekeeping (e.g. accuracy				
			of coding etc.) and to keep schools updated				
			on the latest economic / financial issues.				
			Training and support has been provided to				
			individual schools and any new business				
			managers. Governor Finance training was				
			provided in November 2020 and support has				
			been provided for the Business Manager				
			recruitment processes.				
			The ALN element of the funding formula has				
			been reviewed by a working group of				
			authority officers, head teachers and				
			governor representatives with the aim of				
			ensuring that the budget is more closely				
			targeted to learners with ALN. The revised				
			funding methodology has been agreed by				
			Schools' Budget Forum and Cabinet and the				
			impact assessment and transitional				
			arrangements are being prepared.				
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FIN0001 Jane Thomas Escalated From :- Powys County Council	The Council is unable to deliver a financially sustainable budget over the short and medium term. The probability of this risk is heightened due to the impact of the Covid-19 pandemic and its impact on Welsh Government funding and subsequent settlements to the Council.	- The Council is unable to fulfil its legal obligation in setting a balanced budget - The Council will not be financially resilient or sustainable - Council reputation damaged - Inability to fulfil our statutory requirements	13/10/2021 Qtr 2 21/22 Review Summary: Budget development continues, IBP's have been completed by all services and the financial pressures falling on each service is now identified. Continuing costs and income loss due to the pandemic are clearly understood. The budget model has been updated to reflect the position and SLT and Cabinet continue to develop the budget further in order to bridge the budget gap that is estimated. We continue to model the budget on a number of scenarios as we do not yet have any further information on the level of WG settlement for 2022/23. We continue to work through the Welsh Local Government Association (WLGA) and Society of Welsh Treasurers (SWT) to keep WG abreast of the financial pressures falling on Local Authorities. 07/07/2021 1st Qtr 2021/22 Review Summary: The outturn position improved by the support from WG provides confidence that the financial position in the new year is not likely to now be catastrophic. The impact on future year budget settlements are unknown and at this stage we are completing a worst case scenario for budget setting 12/04/2021 4th Qtr 20/21 Review Summary: The Council has approved a Revenue budget and Capital Programme for 2021/22. The budget fully considers the pressures facing services through next year and includes a robust set of cost reductions for which Heads of Service have provided assurance they can deliver. The MTFS for the next 4 years still has significant budget gaps totalling £38 million over the next 4 years and our focus has to now turn quickly to review this and how we plan to address the shortfall. There is currently no indication of what future funding settlements could look like so the Council will continue to use scenario planning to look at worse and best case scenarios. Continued discussions through SWT with WG and WLGA will ensure that all parties are fully informed of any impact proposed settlements would have.	of Service Clir Aled Davies Jane Thomas	16	WG claims for Hardship and lost income continue and expect to remain in place til march 2021 Revise the Medium Term Financial Strategy Ongoing discussion with WG and WLGA through Society of Welsh Treasurers for Future Funding of Local Government Reassessment of the activities of the Council through the Recovery Coordination Group Review budget position at end of first quarter and consider changes to the 2020/21 budget Cost Recovery work 3rd party spend reduction Income Generation Monthly reports to cabinet and Management Team on budget progress and progress on savings Budget Challenge Events Moved to a 3 year balanced budget	Action Ir Progress Action Ir Progress Action Complete Control II Place Withdraw Withdraw Withdraw Withdraw

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			3rd Qtr 2020-2021. Review Summary: The development of the budget has been completed by Cabinet following the receipt of the Provisional Settlement on the 22nd December providing the Council with an additional 4% in 'Aggregate External Finance' (AEF) funding for 2021/22. The additional settlement has helped bridge the remaining budget gap and Cabinet will propose a balanced budget for 2021/22. There is no indication of future funding levels, the Mid Term Financial Strategy (MTFS) has been updated to reflect the current economic climate and the 5 year Finance Resource Model (FRM) still shows significant budget gaps across the following 4 years based on a number of scenarios. The MTFS sets out the principles and approach that will be adopted to identify ways of bridging theses gaps. The impact of the ongoing pandemic has been considered in the plans and we await confirmation of WG funding to support this.	of Service			

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HO0024 Nina Davies Escalated From :- Powys County Council	Failing to meet all applicable statutory requirements providing for the health and safety of the occupants in Powys County Council Housing Stock .	Increased risk of death & serious injury. Reputational risk. Failure to support well-being and peace of mind of residents and tenants	O4/10/2021 Qtr 2 21/22 Review Summary: The Compliance One Hundred Team manage each element of compliance for the Housing Service and report on a monthly basis to the Housing Compliance Project Board and Housing Services Improvement Board Welsh Government have stated that significant progress has been made, however, meetings continue on a bi-monthly basis to ensure progress continues. Key focus remains with the Compliance On Hundred Team and staff contracts have been extended until December 2021. Also as part of the Moving on Up housing restructure a permanent compliance team has been added so the Compliance One Hundred project can continue and standards can be maintained. 05/07/2021 1st Qtr 2021/22. Review Summary: The Compliance One Hundred Team manage each element of compliance for the Housing Service and report on a monthly basis to the Housing Compliance Project Board and Housing Services Improvement Board Welsh Government have stated that significant progress has been made, however, meetings continue on a bi-monthly basis to ensure progress continues. Key focus remains with the Compliance On Hundred Team and staff contracts have been extended until December 2021. 21/04/2021 Qtr 4 20/21. Review summary: The Compliance One Hundred Team manage each element of compliance for the Housing Service and report on a monthly basis to the Housing Compliance Project Board and Housing Services Improvement Board. Welsh Government have stated that significant progress has been made, meetings continue on a bi-monthly basis to the Housing Services Improvement Board. Welsh Government have stated that significant progress has been made, meetings continue on a bi-monthly basis to the Housing Services Improvement Board. Welsh Government have stated that significant progress has been made, meetings continue on a bi-monthly basis to ensure progress continues. Key focus remains with the Compliance One Hundred Team and staff contracts have been extended until December 2021.	Cllr lain McIntosh Nina Davies	12	6	Fire Safety; Asbestos Management; Fixed Electrical Installations; LOLER; Water Systems; Heating Systems. Continued delivery of Compliance One Hundred project to drive up compliance and quality assurance with clear focus on	Action In Progress Action In Progress

Strategic Ri	Owner Risk Identified Potential Consequence Last Reviews						
Ref & Owner	Risk Identified	Potential Consequence	Last Reviews	Director or Head		Control or Action	Status
ICT0010 Diane Reynolds Escalated From :- Powys County Council	Non compliance with data protection legislation (General Data Protection Regulations (GDPR) and UK Data Protection Act (DPA) 2018	'- Potential fine of up to £17,000,000 or 4% of annual turnover - The Council is subject to regulatory data protection audits - Reputational damage - Regulatory enforcement action - Detriment to the data subjects - Civil action and associated consequences	11/10/2021 Qtr 2 21/22 Review Summary: Control activities continue to be developed, implemented and monitored, taking into account work reactive nature of work, as services develop, change and transform. DPO for PCC now DPO for Powys Schools too. Assistant DPO post created, and revision of job descriptions of all staff within team to improve ability to react to, and undertake data protection issues. Personal data breach continue to occur, very often due to human error. The reporting of such breaches to the regulator (ICO) undertaken in line with obligations placed on the council. The more robust the Council's IG and security frameworks the better placed the council is to defend its practices to the ICO despite breaches of data protection legislation having occurred. 09/07/2021 1st Qtr 2021/22 Review Summary: Control activities continue to be developed, implemented and monitored, taking into account work reactive nature of some elements of work, as services develop, change and transform. Personal data breach continue to occur, very often due to human error. The reporting of such breaches to the regulator (ICO) undertaken in line with obligations placed on the council. The more robust the Council's IG and security frameworks the better placed the council is to defend its practices to the ICO despite breaches of data protection legislation having occurred.	or Head of Service Clir Beverley Baynham Diane Reynolds	12	- Information Asset Register - Development of internal records of processing Review of postal checking regimes in place Provision of information to EMT, HoS, and Team Meetings - Presentations to schools GDPR Surgeries - Review current ISP in line with revised versions Staff training Communication Plan - Policies and Procedures - Review existing Data Processing agreements - Ensure signed agreements are appropriately stored - Develop data controller vs data Processor check list for services Personal Data Breach Management Data Protection Impact Assessments Cyber Security Action Plan DPO considerations on reports to Cabinet - Information sharing protocols - Data sharing agreements - Identify where information sharing takes place - Implement revised WASPI Accord and templates - Revised centralised ISP register to link to information Asset and Record of Processing Activities (ROPA) - Create policy on services undertaking due diligence potential processors - Create log of data processors and agreements linking to information asset and ROPA	Action In Progress Action In Progress Action In Progress Action Complete Action Complete Action Complete Action Complete Action Complete Action Complete Control In Place Withdraw Withd

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			4th Qtr 20/21 Review Summary: Control activities continue to be developed, implemented and monitored. New IMAG plan 2021-2023 developed and agreed by CIGG March 2021, in order to further improve IG practices and compliance, taking into account work ongoing to support additional national Test, Trace and Protect work, SAR backlog is being addressed with those resources available to undertake such work. Personal data breach continue to occur, very often due to human error. The reporting of such breaches to the regulator (ICO) undertaken in line with obligations placed on the council. The more robust the Council's IG and security frameworks the better placed the council is to defend its practices to the ICO despite breaches of data protection legislation having occurred. 24/12/2020 3rd Qtr 2020-2021. Review Summary: Control activities continue such as Data Protection Impact Assessments, Data Processing Agreements etc. Information Security and personal data breach investigations continue to be managed and responded to. The Corporate Information Governance Group (CIGG) have considered and challenged elements of activity within the Council's Information Management Assurance and Governance plan (IMAG) to improve IG practices, taking into account work ongoing to support additional national Test, trace and Protect work, to ensure the lawful and fair use of personal data to deliver the Council's response to COVID 19. Subject Access Request (SAR) backlog is being addressed with those resources available to undertake such work.				

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T0029 Cyber Security Threat. Risk of financial loss, disruption or damage to the reputation of Powys County Council from a failure of its information technology systems and or/loss of Data due to a cyber attack or Incident.	Loss of Information systems until they can be successfully restored. Loss of data, inability to access data or public disclosure of Personal Data. Cyber risk could materialize in a variety of ways, such as: Deliberate and unauthorized breaches of security to gain	30/09/2021 Qtr 2 21/22 Review Summary: Cyber Threat Presentation delivered to SMT, Agreed to follow up with Cyber Incident Exercising 23/06/2021 Qtr 1 2021/22 Review Summary: Investment made into additional Security Tools to detect and Prevent Malware 15/04/2021 Qtr 4 20/21 Review Summary: Capital Budget is being used to fund advanced Threat Detection Software for Endpoints. Welsh Government Cyber Resilience Funding used to purchase Anti-Ransomware product to protect Sharepoint and on Site storage files 05/01/2021 3rd Qtr 2020-2021 Review Summary: Control Actions to reduce risk reviewed, Capital Budget had been approved for next 5 years to invest in Cyber Security.		16	Control or Action Cyber Exercising Additional Staff Awareness NCSC 10 Steps Actions Risk Management NCSC 10 Steps Actions Engagement & Training NCSC 10 Steps Assett Management NCSC 10 Steps Actions Architecture and Configuration NCSC 10 Steps Actions Vulnerability Management NCSC 10 Steps Actions Identity and Access Management NCSC 10 Steps Actions Data Security NCSC 10 Steps Actions Data Security NCSC 10 Steps Logging and Monitoring NCSC 10 Steps Incident Management NCSC 10 Steps Actions Supply Chain Security Major Incident response processes Disaster Recovery Procedures Security Operations Procedures Policy Capital investment in Security Operations Management Tools Capital Investment SBAR Reporting Cloud Security controls in place to detect and prevent malicious content in Office365 End Point AntiVirus in place detecting known threats Device Encryprion Annual Penetration testing	Action In Progress Action Completer Action Completer Action Completer Action Completer Action In Progress Ac

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				or corvice		Cyber Security Certification	Control In
						Staff Training	Place Control In
							Place
						Detection and Response Tools	Control In Place

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PCC0002 Nigel Brinn	The impact on the Council as a result of Brexit.	- Increased service demand; - Relocation from the EU to Powys of families - estimated at 500; - Fuel shortages; - Loss of access to external (EU) funding programmes; - Reduced income to Powys County Council; - External market factors; - GDPR compliance; - Potential financial crash; - Unable to recruit/retain staff (EU Nationals); - Employee workload; - Delays/disruption to food and/or essential supplies.	15/10/2021 Qtr 2 21/22 Review Summary: We continue to monitor the situation through the Brexit Co-ordinator meetings and updates received from WLGA and WG directly. The Brexit risk register is regularly reviewed and risks are being moved into service risks where they are deemed an ongoing risk or are withdrawn if the risk is no longer a threat. 09/07/2021 1st Qtr 2021/22. Review Summary: Work continues on assessment of how this will impact PCC and local businesses. This will be ongoing as new legislation comes through from Welsh Government. Further funding has been agreed from WG for Brexit Co-ordinator role and the best use of this funding will be agreed with HOS as part of a Regeneration restructure. 12/04/2021 Qtr 4 20/21 Review Summary: Work continues on assessment of how this will impact PCC and local businesses. This will be ongoing as new legislation comes through from Welsh Government. Further funding has been agreed from WG for Brexit Co-ordinator role and the best use of this funding will be agreed with HOS. 13/01/2021 3rd Qtr 2020-2021. Review Summary: The Brexit transition is now complete and a deal has been agreed. Work continues on assessment of how this will impact PCC and local businesses. This will be ongoing as new legislation comes through from Welsh Government.	Cllr Rosemaire Harris Nigel Brinn	16	12	Continue to monitor economic indicators Ongoing dialogue with external advisers Cabinet briefed Advice from pension advisers Continue to work with WEFO Brexit Continuity Plan Brexit Risk Register	Action In Progress Action In Progress Action In Progress Control In Place Place Control In Place Control In Place Control In Place

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PCC0003 Caroline Turner	The council receives a negative regulatory / inspection report	- Meeting regulatory and legislative duties - Ability to provide a good quality of service to service users - Managing demand on the service - Recruitment and retention of staff - Staff morale - Reputational damage	Review Summary: HIW / CIW will be undertaking an inspection of Mental Health services in December. Estyn Monitoring Visit was held in October and we are awaiting their report. 09/07/2021 Qtr 1 2021/22. Review Summary: Education Service are preparing for the Estyn Improvement Conference in November 2021. Inspection of Youth Justice Board arrangements is due soon. In future, all Inspection Reports will be considered by Governance & Audit Committee. 15/04/2021 Qtr 4 2020/21. Review Summary: Social Services are no longer subject to enhanced monitoring by CIW. Estyn will undertake a further visit in November 2021 and in the meantime their Local Authority Inspectors will continue to have frequent meetings with Service Leaders and others. 11/01/2021 Qtr 3 2020/21. Review Summary. At the Improvement Conference in October 2020, CIW confirmed they were happy with the progress of Social Services and that they no longer needed enhanced monitoring. Estyn undertook an improvement conference and concluded that: During the conference, the local authority demonstrated that it has begun to make sound progress since the inspection. It is showing a clear commitment to addressing the issues that were raised as well as evaluating its progress against its plans. Importantly, it is building leadership capacity which has the potential to secure sustainable improvements. Overall, the local authority has identified sufficient resources to implement its plans as well as considering the barriers to progress and associated risks appropriately. Audit Wales conducted audits of Workforce Planning, the Vision 2025 Transformation Programme, and Environmental Health all of which were positive.	Cllr Rosemaire Harris Caroline Turner	12	9	Improvement plans Communications strategy (internal/external) close working relationships with regulators corporate support provided to services close working relationship with WG	Control In Place

Strategic Ris	sk Register			Portfolio	minerent	Residual	Controls and Actions	
Ref & Owner	Risk Identified	Potential Consequence	Last Reviews	Director or Head			Control or Action	Status
PCC0005 Nigel Brinn	The impact to Powys residents, services and Council staff as a result of a COVID-19 (Coronavirus) epidemic	Increased staff absenteeism; Increase demand for services from residents Increased workload for council staff as a result of staff absence and increased service demand Closure of Council premises resulting in reduced services to residents and office accommodation	20/09/2021 Review Summary: 2nd Qtr 21/22 The Council moved back to Business Continuity on 23rd August 2021 due to rising case numbers and extreme pressures within Social Services and TTP. All BCP's and RR have been updated to reflect the current position and all HOS are working closely with their teams to ensure the Services are managing under the pressure. Gold/Silver continues to operate on a weekly basis and this issue is being closely monitored. Communications is being issued regularly to the public to ensure they understand the current pressures being experienced. 09/07/2021 1st Qtr 2021/22. Review Summary: The Council revoked Business critical activity in May 2021 and have been transitioning to BAU activity for most services. Children's Services, Adult Services and Commissioning continue to operate in BCP due to pressures on these services. All risk assessments and BCP's have been updated to reflect new pressures identified by a possible third wave. 15/04/2021 Review Summary: 4th Qtr 20/21 Review Summary: The Council has developed a separate risk register for the Coronavirus pandemic. There are now 3 severe risks to the Council which are Adult Services, Children's Services and Financial impact. There are mitigating actions in place for all the risks identified and the risk register is reviewed weekly by the Council's internal GOLD Command Group (part of the Council's Emergency Response arrangements).		25	15	Update Business Continuity Plans (at Service and Corporate Level); Establishment of an Internal Silver Command Powys County Council Representation on Powys Teaching Health Board Gold and Silver Command; Liaison with all Local Resilience Forum (LRF) Partners; PCC Liaison with Welsh Government and Public Health Wales; Communication and engagement with schools. Communications to residents, staff and members	Action Completed Control In Place

Strategic Ri	sk Register			Portfolio	Inherent Residual	Controls and Actions	
Ref & Owner	Risk Identified	Potential Consequence	Last Reviews	Director or Head		Control or Action	Status
			18/01/2021 3rd Qtr 20/21 Review Summary: The Council has developed a separate risk register for the Coronavirus pandemic. The risks captured in this assessment include: Increase in services demands Financial impact on the council Availability of Personal Protective Equipment Reopening of Schools Safeguarding Workforce absence Delivery of Test Trace and Protect in conjunction with PtHB There are mitigating actions in place for all the risks identified and the risk register is reviewed weekly by the Council's internal GOLD Command Group (part of the Council's Emergency Response arrangements).	of Service			

Strategic R	isk Register			Portfolio	inherent Residual	Controls and Actions	
Ref & Owner	Risk Identified	Potential Consequence	Last Reviews	Director or Head of Service		Control or Action	Status
PPPP0007 Gwilym Davies Escalated From:- Powys County Council	Heart of Wales Property Services (HOWPS) being unable to undertake contracted work in a timely and cost effective manner.	- Failure of statutory functions (Compliance). Potential for prosecution (HSE) and prohibition notices Failure to perform repairs and maintenance. Could lead to legal action against the authority Reputational damage to PCC (client credibility) Cost to PCC for poor performance Officer time costs (due to additional workload) Financial Risk to HRA and wider Authority Critical Wales Audit Office Report Non-delivery of key projects due to lack of resources Health and safety risks.	11/10/2021 Qtr 2 21/22 Review Summary: - Controls and Actions continue to be implemented. 08/07/2021 1st Qtr 2021/22 Review Summary: - Risks have increased as a result of the decision to end the contract with HOWPS and bring services back inhouse and as a result of a review of risks by the HOWPS Risk Register working group. Controls and Actions continue to be implemented. Review of controls and actions to be undertaken monthly. 11/04/2021 4th Qtr 2020/21 Review Summary: -Continued monitoring of HOWPS performance via monthly Contract Management Forum, weekly service area meetings with HOWPS, internal working groups on specific areas of concern, Compliance Boards and regular Cabinet/EMT updates. -Step in implemented for part of housing contact. -Rectification plans secured in relating to poorly performing areasContract review ongoing. 14/01/2021 3rd Qtr 2020-2021. Review Summary: -Continued monitoring of HOWPS performance via monthly Contract Management Forum, weekly service area meetings with HOWPS, internal working groups on specific areas of concern, Compliance Boards and regular Cabinet/EMT updates.	Cllr Phyl Davies Nigel Brinn	20 20	 Potential to invoke step in clauses for specific parts of the contract in line with contract Rectification plan(s) to be secured and monitored by PCC when submitted by HOWPS. Additional resources allocated by Kier and PCC. Close monitoring by Directors, Chief executive and Portfolio Holders. Performance monitoring (Contract management forum, weekly meetings etc.) Utilisation of contract document to escalate issues. Development of evidence and fall-back systems (contingency plans). Introduced weekly officer level meetings Development of contingency plans for contract failure Awaiting consultation resource plan. Head of Service on HOWPS Board of Directors. Portfolio Holder on HOWPS Board of Directors. Escalation of risk and concerns to Chief Executive and Strategic Directors. 	Action In Progress Control Ir Place Control Ir Place Withdraw Withdraw Withdraw Withdraw Withdraw Withdraw

Strategic R	isk Register			Portfolio	Inherent Res	sidual Controls	s and Actions	
Ref & Owner	Risk Identified	Potential Consequence	Last Reviews	Director or Head		Control	or Action	Status
PROC0008 Vincent Hanly Escalated From:- Powys County Council	Increased risks of price variations (an increases cause by a mix of current market conditions COVID and Brexit) and labour & material shortage.	Effect on capital and revenue budget but mainly effecting supplies of materials relating to any contract or project. Unable to deliver statutory and non statutory services which could result in a backlog of work, reputational damaged, quality of buildings and knock-on consequences. Examples of a key consequence: delayed or cancelled housing development reduces capacity to address homelessness and other housing needs, Delays or affordability of delivery of schools transformation etc	12/10/2021 Qtr 2 21/22 Review Summary: We are carefully monitoring the potential for prices increases in procurement and have asked (via S151 Officer) that all services notify us of any which are potentially affecting contract prices for any ongoing arrangement above and beyond the terms of the contract and the inflationary indices within. There are some supply issues emerging such as purchase of vehicles and plant (long lead times) and some construction materials (rationed supply) which will need careful monitoring and oversight. Prices are increasing within the market for key commodities such as to timber steels concrete and key construction products as well as Fuel/ Food and many other products. Discuss with Section 151 Officer of how these can be approved and linked to current indices so we don't overpay but also reflect increase or avoid effects within budgets (e.g substitution reduce service etc)	of Service Cllr Aled Davies Jane Thomas	15	• Re-ev	raluate project timescales op a Process for approval by S151 officers for minimising of Price Increases engineering	Action In Progress Action In Progress Action In Progress Control In Place

Strategic Risk Register			Portfolio	mmerent Kesidual	Controls and Actions		
Ref & Owner	Risk Identified	Potential Consequence	Last Reviews	Director or Head		Control or Action	Status
WO0021 Paul Bradshaw Escalated From :- Powys County Council	The Council is unable to recruit, retain and commission the workforce it requires, in the short term due to increased staff absences and a challenging UK labour market, and in the longer term due to an expected long term decrease in the local working age population	Council is unable to secure the services needed by the local population, including care and assessment provision, education, waste, highways, housing culture and support services. Services may not be able to respond to and fully meet increasing demand. Services also may not be able to deliver their normal / planned levels of service provision. Where this is acute or could lead to the inability of the Council to deliver statutorily required services, the Council may need to temporarily step-down elements of its non-business critical activities in order to deploy staff to business-critical work.	O4/10/2021 2nd Qtr 21/22 Review Summary: The Workforce Futures Strategic Framework is in place and is being implemented. The Council's Transforming Education Programme which sets out a ten year strategy is also being implemented. The Council has established an apprenticeship programme which is being progressed albeit progress has been adversely impacted to a degree by the COVID19 pandemic In Children's Services a grow your own programme is in place and continues to be implemented for social workers In addition we are widening access to the health and care sector in Powys by / through: - the Arwain Employability skills hub project (NPTC delivering employability skills training to a range of groups including staff currently within the health and care system, carers, volunteers and new staff trying to access employment in the sector) - the Kickstart programme (government initiative to provide work experience to 16-24 years through a 6 month fully supported work placement) - Apprenticeships – widening the apprenticeship offer in Social care 5 additional post in this financial year - Access for carers and volunteers to statutory education packages (NHS E-learning) to start a foundation of learning pre-employment - Exploring a health and social care induction framework that provides the foundation skills for Health Care Support Workers coming into the sector (programme aligned to the SCW induction framework)	of Service Clir Beverley Baynham Alison Bulman	25 16	 To further develop the Council's recruitment practice, site and campaigns to best promote employment opportunities Establish a cross Council Resourcing Group to oversee and resolve recruitment needs Developing a health and care workforce for the future Growing our own workforce, including the scoping of a rural academy of learning which would offer social care qualifications t Investigation of the Apprenticeship framework to see what can be offered to younger people to attract them into social care Conduct research to understand the workforce profile in health and social care increase use of direct payments and the dynamic purchasing system are intended to secure more creative approaches Telehealth and telecare Improving the skills and employability of young people and adults To maintain rolling adverts for key staff and to link the adverts to relevant sites / job boards Formal partnership with the Open University and secondment of students Promoting Powys as a place to live, visit and do business Support communities to be able to do more for themselves and reduce demand on public services Developing digital solutions and services Developing a workforce strategy which ensures Council is an excellent employer Develop an Adults' Service recruitment and retention strategy, based on a strong brand promoting positive values and working/l To activate the Emergency Plan as may be required in order to facilitate the move of resources to business critical work To internally deploy staff from non business critical work To internally deploy staff from non business critical work to business critical activities where possible. To develop and run a national recruitment campaign to best attract candidates to social care roles Improving education attainment of all pupils Consideration of a joint bank of staff available to maintain s	Action In Progress Action Complete Action Complete Action Complete Action Complete Action Complete Action Withdraw W

Strategic Risk Register			Portfolio	Inherent Residual	Controls and Actions		
Ref & Owner	Risk Identified	Potential Consequence	Last Reviews	Director or Head		Control or Action	Status
			02/07/2021 1st Qtr 2021/22 Review Summary: The Workforce Futures Strategic Framework is in place and is being implemented. The Council's Transforming Education Programme which sets out a ten year strategy is also being implemented. The Council has established an apprenticeship programme which is being progressed albeit progress has been adversely impacted to a degree by the COVID19 pandemic. In Children's Services a grow your own programme is in place and continues to be implemented for social workers. In addition we are widening access to the health and care sector in Powys by / through: - the Arwain Employability skills hub project (NPTC delivering employability skills training to a range of groups including staff currently within the health and care system, carers, volunteers and new staff trying to access employment in the sector) - the Kickstart programme (government initiative to provide work experience to 16-24 years through a 6 month fully supported work placement) - Apprenticeships — widening the apprenticeship offer in Social care 5 additional post in this financial year - Access for carers and volunteers to statutory education packages (NHS E-learning) to start a foundation of learning pre-employment - Exploring a health and social care induction framework that provides the foundation skills for Health Care Support Workers coming into the sector (programme aligned to the SCW induction framework)	of Service			

Strategic Risk Register			Portfolio	Inherent Residual	Controls and Actions		
Ref & Owner	Risk Identified	Potential Consequence	Last Reviews	Director or Head of Service		Control or Action	Status
			4th Qtr 20/21 Review Summary: The Workforce Futures Strategic Framework is in place and is being implemented. The Council's Transforming Education Programme which sets out a ten year strategy is also being implemented. The Council has established an apprenticeship programme which is being progressed albeit progress has been adversely impacted by the COVID19 pandemic In Children's Services a grow your own programme is in place and continues to be implemented for social workers. Plans are in place to recruit a further 5 apprentices in Social Care. 08/01/2021 3rd Qtr 2020-2021 Review Summary: The RPB Workforce Futures Strategic Framework is in place and is being implemented. The Council's Transforming Education Programme which sets out a ten year strategy is also being implemented. The Council has established an apprenticeship programme which is being progressed albeit progress has been adversely impacted by the COVID19 pandemic. In Children's Services a grow your own programme is in place and continues to be implemented for social workers.				